

Applicable Models

TotalControl v4.5.2.5.

Issue

A patch for TotalControl is available at the KMC Controls Partner Portal. The patch (version 4.5.2.6) contains software corrections to version TotalControl version 4.5.2.5.

Details of the software corrections are listed in the [Release Notes \(TB0309A\)](#).

Installing the Patch

In order to use this patch, TotalControl must be updated to version 4.5.2.5.

During the installation of the patch, TotalControl services will stop and then restart. All controllers will continue to operate.

To install the patch, do the following:

1. Download the patch from the Downloads area of the KMC Partner Portal. This requires a user name and password.
2. Unzip the file and save it in a convenient location on the computer running TotalControl Building Services.
3. Temporarily disable any security features that might block the installation. (For example, in Windows, right-click the zipped folder.>In the shortcut menu, click **Properties**.>In the Security section, select **Unblock**.)
4. In the folder containing the patch, locate the file `TotalControlUpdater.exe`.
5. Double-click the file and follow all on-screen instructions to allow the installation to run.